



EST. 1884

15th July 2020

Dear Kerry,

We know that the last few months have been challenging for all of you. As schools start to return and plan for the autumn, we are writing to update you on the M&S Your School Uniform service.

We are planning for a traditional Back to School in September (*August for Scottish schools*) and availability remains our highest priority.

Despite best endeavours from all parties in our supply chain, we are experiencing delays in a few of our products. This is especially true of our sweatshirts, sweat cardigans and joggers and we now understand these to be arriving in the UK late August, far later than originally expected, due to extended lockdown periods in the countries of origin as a result of the Coronavirus pandemic.

Once in the UK, we are doing all we can to ensure the products are embroidered as quickly as possible, but we must highlight that you may not see availability of these products on your website pages until September.

Thank you for bearing with us during this time, we look forward to serving you over the coming weeks.

Kind regards,

Simon Harris
Assistant Merchandiser
M&S Your School Uniform